



Guidelines



Check-In

- Walk-in visits are available in person only, and appointments cannot be reserved by calling ahead.



Wait Times

- Patients are seen on a first-come, first-served basis, with urgent cases prioritized depending on schedule availability.
- Wait times can be up to 90 minutes based on volume and case complexity.



Consultation

- We address walk-in-specific concerns only.
- No prescriptions for controlled substances (e.g., narcotics, stimulants, etc).



Forms Policy

- We do not complete complex forms, such as:
 - ODSP or Disability Tax Credit forms
 - Employment assessments, etc.

Please see your family doctor for follow-up and any complex matters.

What to Bring

- A Valid Ontario Health Card (OHIP)
- Current list of medications

Fees

- Some services (e.g., non-OHIP-covered procedures or forms) may have extra charges
- No OHIP card? A private pay fee will apply.

